**SERVICES STATUS DURING CORONAVIRUS SHUTDOWN – 4/16/20\***

***\*We will update list as new information is provided.***

FREE WI-FI AVAILABLE:

1. The Dalton-Whitfield County Public Library - no password required. They can use "Dalton PubLib" or "DaltonTemp" for WiFi access, but they may need to park close to the building in order to connect.
2. Dalton 1st Baptist Church has beefed up their guest wi-fi. Best place to access is in the parking lot near the Police Station.
3. Krystal
4. Dalton 1st Baptist Church
5. Creative Arts Guild guest network
6. Burr Park downtown
7. Mohawk offices off of Morris

CENTRAL CHURCH OF CHRIST: We are closed. But if a family has kids, they can call the office at 706-278-8051, and ask to speak to Shay Bingham. We will try to accommodate them.

CHATTANOOGA AREA FOOD BANK:

Letisia Sanchez of the Chattanooga Area Food Bank wrote: I am the snap outreach coordinator at the Chattanooga area Food bank I help people sign up for snap Food stamps and Medicaid. As of now I will be able to remotely help with some case management but I will not be able to do applications without a signed waiver however if someone has a client who needs this assistance and I can be sent the waiver form signed via email or text then I can assist them remotely.

My email lsanchez@chattfoodbank.org

My snap hotline number 706-330-4562

CITY OF REFUGE:

* Administrative staff is maintaining regular office hours Monday - Friday 9:00 - 4:00.  However, our office is not open to the general public. We are working to meet needs remotely by conducting phone interviews and collecting documents electronically.
* The foodbank is closed to walk-in clients, but staff and and program directors are delivering food boxes three times each week to our community families with children and senior adult shut-ins.  We will continue to provide this service until schools and community vendors re-open with regular operating hours.
* Kid City Afterschool Program is currently suspended until Dalton Public Schools resume regular operating hours.
* Housing Plus Care is full and we are no longer accepting new applications until further notice.

Compassion House: We have administrative staff here Monday through Friday 10am to 6 pm.  We offer a limited food bank by appointment only. We are completing virtual visits for parents as requested and by appointment. We are completing virtual parenting, and program sessions with our clients. We are maintaining contact with our families to identify and meet needs.

DALTON GREATER WORKS: Dalton Greater Works, is open Monday thru Thursday 10-2 pm for lunch & laundry, our food pantry is open Tuesday Evenings 4:30-7:30 and again on Sunday 7:30-8:30 clothing pantry is also open on these days and times.  We serve a dinner every Tuesday evening and breakfast on Sunday morning 8:00 until all that are present are served.

DEO CLINIC: DEO Clinic - the clinic remains open but patients must call the receptionist and answer screening questions in order to be admitted for their appointments. The clinic is not accepting new patients for the next two weeks and our evening hours may be limited. Some patients are receiving telephone "visits" with medical providers when appropriate.

DOC-UP: DOC-UP is trying to meet needs remotely for rent, utilities and prescriptions (non-narcotic) by interviewing on the phone and collecting documents electronically.  Clients can make requests by calling the appointment line at 706-529-9000 and follow the instructions there.

FAMILY & FRIENDS COUNSELING: Family and Friends Counseling remains open for counseling needs. Many of our sessions will be done via telehealth.

FIRST BAPTIST DALTON: First Baptist Dalton is adding an option to our answering service to take benevolence calls. We will interview over the phone and help remotely as possible.

FLOOR COVERING INDUSTRY FOUNDATION:

* Serving clients remotely - call 706.217.1183 ext 109
* Applications for assistance can be downloaded at [www.fcif.org](http://www.fcif.org/)
* For fastest response time, applications and documents should be emailed to Case Manager, Nataly at [npimentel@fcif.org](mailto:npimentel@fcif.org).
* FCIF provides direct financial grants to families who meet all 3 criteria:
  + Household family member who has worked in the floor covering industry for 5+ years
  + Household family member who has a severe medical condition, injury, or disability.
  + Financial stress -does not have enough monthly income to cover expenses: housing, food, transportation, medical, etc.

FRIENDSHIP HOUSE: Friendship House is currently closed will reopen 5/11.

GEORGIA HOPE: If current client, please have them reach out to their current support staff. If a new referral, please use online referral at gahope.org. Georgia HOPE is providing all services via zoom video, zoom audio, or by phone at 706.279.0405.

GEORGIA LEGAL SERVICES: Georgia Legal Services Program remains open; however, our physical location is closed.  Applicants may visit glsp.org to complete an online intake application or call 1-833-457-7529.  Staff availability to accept calls will be limited during this time.

Greater Dalton Habitat for Humanity:  Our administrative office will remain open, but we will be CLOSED to the public until further notice. Our staff will be working remotely as much as possible. We are committed to doing all we can to protect the general public, our employees, homeowners, and volunteers and cannot allow anyone into the office except Greater Dalton Habitat for Humanity staff. If you need assistance, please call us at 706-272-3336.  
All volunteer activities and opportunities are paused until the shelter in place order is lifted and the board of directors has reevaluated. ReStore will be CLOSED as of 3/24/20 until further notice. We do not have an estimated date of reopening as of right now. We will be reevaluating continually, and will seek guidance from both the state of Georgia and Habitat Georgia.

Greater Works is serving breakfast and lunch daily and evening meals mon-thur.  Food pantry is open tuesday 5-7 and Sunday am.  Robert Hill - 706-270-2239

HIGHLAND RIVERS: Highland Rivers is remaining open. Please call  800-715-4225 as HRH is completing most services via telehealth.

LATIN AMERICAN ASSOCIATION: The LAA Dalton Outreach Center will not be taking walk-in clients or seeing clients by appointment. From March 16-30, the LAA’s doors in Dalton will be closed to the public. In order to mitigate the effects of the spread, our plan is to reduce the number of people we have contact with.  Please follow us on our social media outlets and webpage for updates.

We are taking the following measures:

The center will NOT be seeing clients in person. Our team will be working remotely and will continue to serve our clients and community in this manner.

Clients can contact all of our staff on our main line at 706-272-1992. Listen closely to the automated message and select the correct staff member you wish to leave a message with.

-For SNAP and Medicaid Press 2 or 3

-For rental and utility bills assistance press 4

-For any other questions or assistance press 1

For **SNAP** and **Medicaid** benefits enrollment: Marilyn Chavez 706-272-1998, [mchavez@thelaa.org](mailto:mchavez@thelaa.org) and Veronica Raymundo 706-272-1997, [vraymundo@thelaa.org](mailto:vraymundo@thelaa.org)

For **rental** and **utility** assistance: Yugeily Manriquez 706-272-1996, [ymanriquez@thelaa.org](mailto:ymanriquez@thelaa.org)For **immigration** assistance: Eva Rodriguez 706-272-1995, [erodriguez@thelaa.org](mailto:erodriguez@thelaa.org)

For **translation** assistance: Guisella Pasara 404-638-1829, [translations@thelaa.org](mailto:translations@thelaa.org)

For online **courses** and **workshops**: Monica Cucalon 404-982-6896, [mcucalon@thelaa.org](mailto:mcucalon@thelaa.org)

For **education** and **college resources**: Eli Velez 404-638-1831, [evelez@thelaa.org](mailto:evelez@thelaa.org)

For **any other** questions, concerns or assistance: Eva Rodriguez 706-272-1995, [Erodriguez@thelaa.org](mailto:Erodriguez@thelaa.org)

MACK GASTON COMMUNITY CENTER: We are available to answer questions by phone here at the Community Center from 9am until 4pm. We are also a feeding site for breakfast(8am) and lunch(12 noon) for the kids outside under the pavilion.

The Community Center/Parks and Recreation has suspended all activities and meeting until March 30th .

The DEO Clinic will still provide services to their patients here at the Community Center , they must call first to confirm appointment.

NAMI – Rome: ALL NAMI Rome Activities are cancelled thru March 30. We have decided to cancel the support groups, education meeting and education classes for the next two weeks. We will resume normal activities on Monday, March 30th:

North Georgia Health District, Children with Special Needs Programs (BCW, Children 1st, CMS, and EDHI): Each of our staff members are available by phone to answer questions and address any concerns that you have. Feel free to call the office at (706) 529-5763 and your call will be routed to your case manager or program manager. Please remember to follow all safe practices during this critical time to ensure the health of your child and family. https://www.cdc.gov/coronavirus/2019ncov/prepare/children.html

PROVIDENCE MINISTRIES: Providence Ministries will continue to serve meals daily to the community 7 am - 12 pm - 5 pm, our women and children shelter is still under renovations(closed), our men's shelter is operating and opens daily at 4 pm.

PRUITT HOME FIRST: Our SOURCE and CCSP programs for ages 21 and over with need for in home care is still providing services and accepting referrals, as is our Hospice.

SOUTHERN CARE HOSPICE:

Regency Southern Care Hospice is still up and running for families needing to keep their elderly loved ones at home and out of the hospitals during this time. They would still have to meet hospice qualifications set by Medicare guidelines. We are available 24/7 for admissions and can help get doctors’s orders, medications and other durable medical equipment that may be needed during this time. We can talk to families that have questions via phone, facetime or email if they are unable to meet in person. I can be reached at 706-934-9281 or at [Rachel.parris@regencyhospice.com](mailto:Rachel.parris@regencyhospice.com). I am happy to help in any way that I can to help protect our elderly population during this time. If doctors need to fax referrals or information to us they can do so at 706-671-2656. Please don’t hesitate to reach out with any questions.

SALVATION ARMY: The Salvation Army is continuing its regular services. We are currently taking calls for financial assistance appointments and will carry out our food center today from 1:00-4:00. We are taking extra precautions with contact and handling all appointments via the phone system. Only one family will be permitted in the waiting room at a time during food bank this afternoon. We are not having any guests in the building. We have a sign on the door to knock for service. We have placed chairs on the sidewalk, right outside the office door under the canopy. Guest are then called in one at a time and are interviewed via telephone in the lobby. The phone, clip boards, pens, bathrooms etc are all sanitized in between each guest.

We are participating in the school feeding program and will be serving breakfast from 8-8:30 and lunch from 11:30-12pm.

Whitfield County Health Department is offering at this time: Birth Control, STD/HIV testing, Immunizations for children 5 years of age and under, Tdap vaccinations, Hepatitis A vaccinations, Medicaid enrollment for women’s health and pregnancy and \*WIC vouchers (\*WIC services will continue to be available by phone: Call (706) 370-4700)

 Health Dept hours are still:

Monday, Wednesday, Thursday - 7:30 AM - 4:30 PM  
Tuesday - 7:30 AM - 6:30 PM  
Friday - 7:30 AM - 1:00 PM

WHITFIELD COUNTY DFCS: The Division of Family & Children Services will remain open and is temporarily amending operations in response to COVID-19. Constituents are encouraged to use self-service options through Friday, March 27, 2020.

**General Information:** Call 1-877-423-4746 Visit dfcs.ga.gov

**SNAP, Medicaid or TANF**

Apply for benefits: gateway.ga.gov (verification documents and case status info is also available here). Electronic Benefit Transfer (EBT): visit https://www.connectebt.com/gaebtclient/ or call 888-421-3281 for updates

**Child Welfare**

If you have questions about an existing child welfare case, call your case manager or their supervisor for support.

To report suspected child abuse or neglect, call DFCS Child Protective Services (24 hours a day, 7 days a week) at 1.855.GACHILD (1.855.422.4453)

UNITED WAY: United Way’s webpage has a key resources page: <https://www.ourunitedway.org/covid-19-key-resources>

As well as access to their resource guide: <https://www.ourunitedway.org/dial-2-1-1-help>

WHITFIELD COUNTY EXTENSION OFFICE/4-H/EFNEP: All programs of Whitfield County Extension/4-H are cancelled effective March 14 through March 27, 2020. This is in accordance with the suggested programming and office guidelines given by the Whitfield County Board of Commissioners and the University of Georgia College of Agriculture and Environmental Sciences. Currently, the office is open to the public.

WINGeorgia CME: We are open, and we are working remotely via Zoom and Phone.  We are accepting referrals, and we have staff available to answer questions and respond to currently enrolled families. Our website is WINgeorgia.com

WOMEN’S ENRICHMENT CENTER: The Women’s Enrichment Center will be working remotely with clients. NO in-center client services will be done but our staff is currently working in the office. They can text or call us on our Google Voice number/7062298258 or chat with us online at our website [wecnorthga.org](http://wecnorthga.org/) We are offering assistance with baby items - diapers, wipes, formula, clothing, etc. - through a curbside pickup method.  Contact WEC for more information at 706-278-1050.